

## NETWORK TECHNICIAN

Empiric Solutions, Inc. is seeking full-time Field/Network Technicians to provide onsite and remote end user support, and perform preventative maintenance. These positions have growth potential and your ability to learn is as important as what you already know. Technicians will work under the supervision of designated Network Administrators and Senior Network Administrators.

Company sponsored training and certification benefits are available through this position.

Candidate should possess a general knowledge of:

- Windows Desktop Operating Systems and typical Applications
- Active Directory and Group Policies
- TCP/IP
- Ethernet Switches
- VoIP and IP Telephony
- Scripting Languages (VBS, PowerShell, etc.)

Candidate should demonstrate the ability to:

- Engage clients in technology discussions using non-technical terms
- Solve problems in a scientific and logical manner
- Effectively participate in developing technology plans and budgets

Other Expectations (post-hire):

- Pass an FBI Criminal History Record search
- Complete Security Awareness Training (Mandatory participation)
- Travel regularly to client sites
- Possess a valid Driver License
- Possess a reliable vehicle (mileage reimbursement provided)
- Rotational on-call duties (less than one week per month)
- Have reliable Internet at home (for on-call support)
- Demonstrate excellent writing skills for effective communication
- Submit detailed daily summaries of work completed
- Demonstrate unquestioned honesty and integrity
- Focus on customer service
- Use of vacation time (we all need a break)

Applicants should be self-motivated, able to keep current with new technologies, work independently as well as with a group, communicate effectively, manage their time wisely, demonstrate excellent problem solving skills, and be adept at making responsible decisions.

While we encourage quality and hard work, we also strive to create an open, relaxed, and balanced work environment with a good dose of humor.

Primary Work Location: Field Service responsibilities throughout Michigan's Northern Lower Peninsula.

Please submit the following information in PDF to [apply22@empiricsolutions.com](mailto:apply22@empiricsolutions.com)

- 1) Cover Letter
- 2) Résumé
- 3) References
- 4) Copies of any letters of reference

For more information about us visit <https://www.empiricsolutions.com>

*Skills: Windows, TCP/IP, Ethernet, Active Directory, Desktop, Helpdesk, VOIP, Networking*